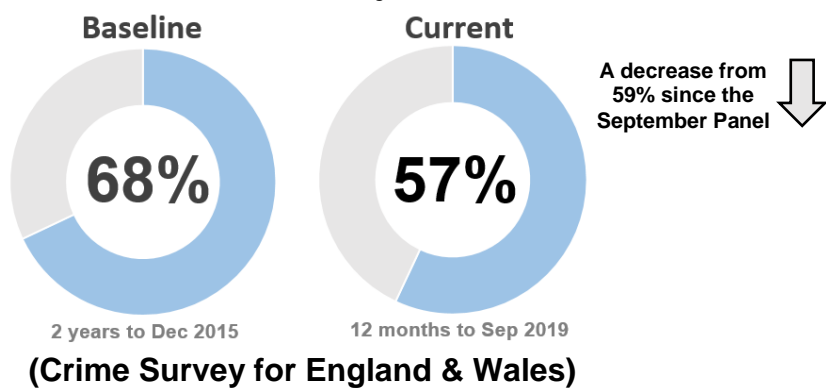


Performance Report – February 2020

Public Confidence

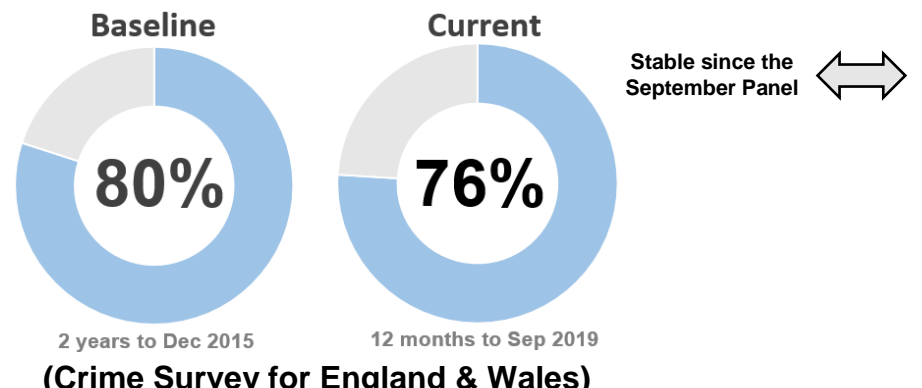
% of the public that say the police do a good / excellent job



(Crime Survey for England & Wales)

Public Confidence

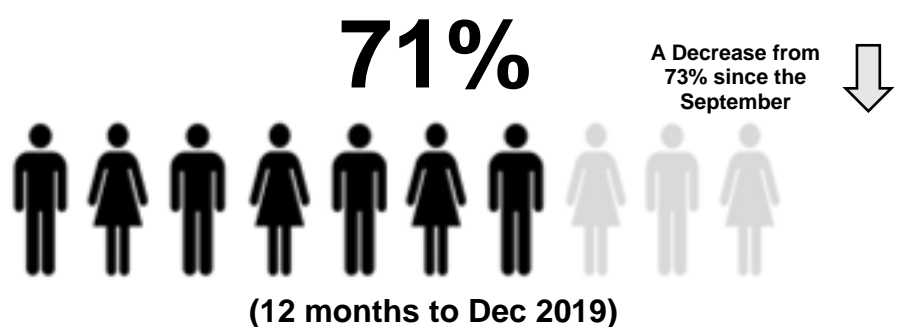
% of the public that have confidence in the police



(Crime Survey for England & Wales)

Priority Victim Satisfaction

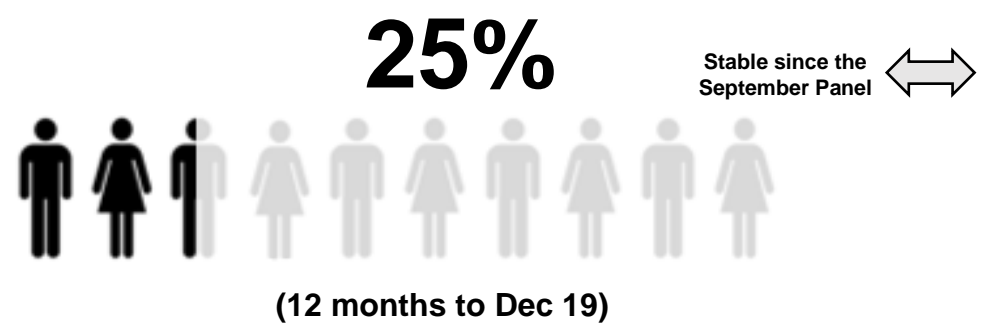
Victim satisfaction with whole experience focused on priority victims under the Victims Code



(12 months to Dec 2019)

Repeat Victimization

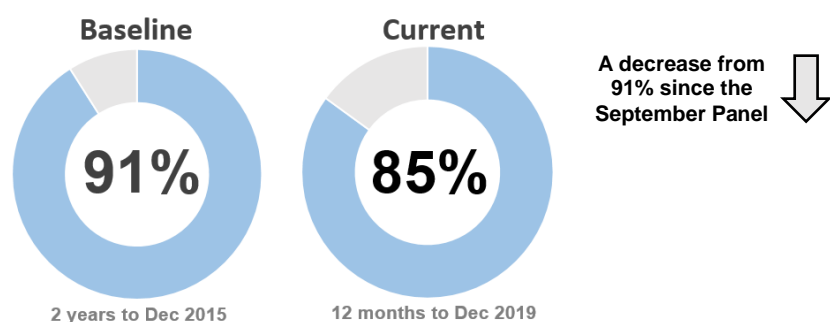
Percentage of victims of any offence that have reported an offence in the previous 12 months



(12 months to Dec 19)

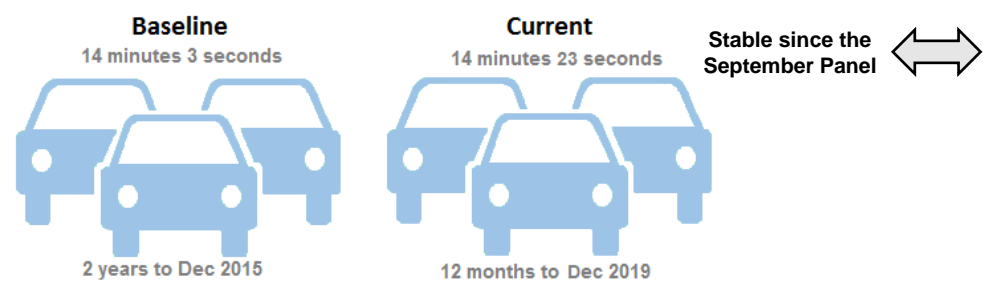
Emergency Calls (999)

Percentage of calls answered within 10 seconds



(12 months to Dec 2019)

Attendance time for Immediate calls for service: Average (median) time for response



Non priority calls (101)

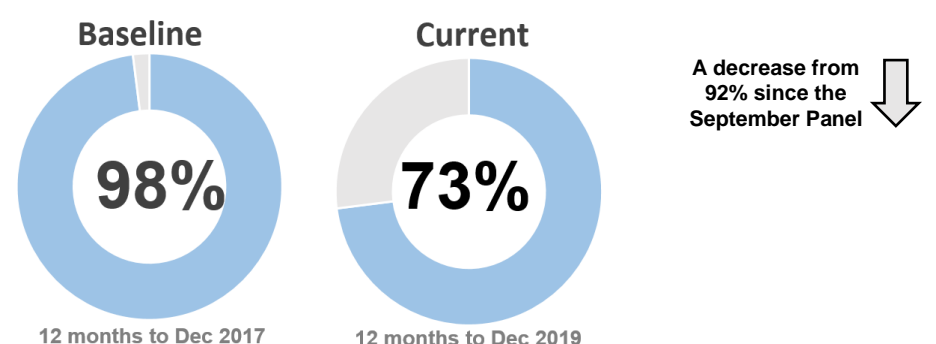
Percentage of 101 non priority calls answered within 10 minutes



(1st Aug 2019-31st Dec)

Emails & Texts (101)

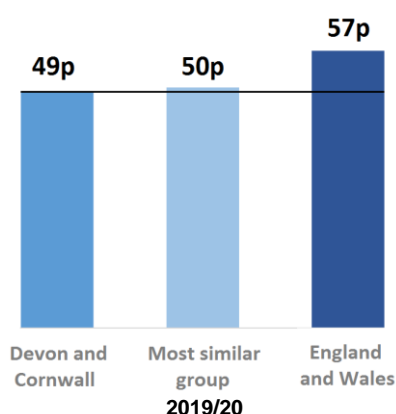
Percentage of emails & texts responded to in 24 hours



(12 months to Dec 2017)

(12 months to Dec 2019)

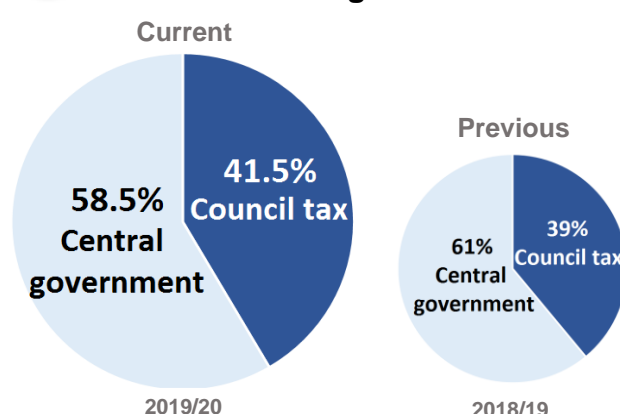
Funding per day per head



Devon and Cornwall
Most similar group 2019/20
England and Wales

Funding composition

% of total funding from council tax



2019/20

2018/19

Officer and staff numbers FTE (full time equivalent)



Nov 2019

Judgements key:

Content

Requires additional scrutiny

Of concern/ action being taken